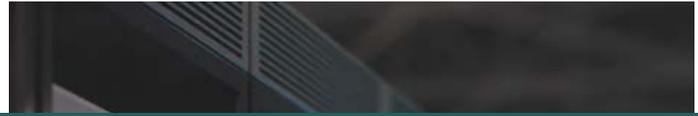


# Cybersecurity Bulletin



Local governments face significant financial loss when a cyber attack occurs. In recent years there has been a sharp increase in the number of reported cyber attacks that target local governments using stolen logins and passwords. Cybercriminals often rely on human error such as employees failing to install software upgrades or clicking on malicious links to gain access to computer systems. Once access is gained, the absence of proper backup systems for data can cause an organization to become paralyzed. Best practices to avoid the devastating effects of a cyber attack include:

- + Safely manage your password and email account.
- + Secure your computer and mobile devices - institute Multi-factor Authentication (MFA).
- + Avoid risky online behavior - operate on a known, safe and secure network.
- + Protect your data - use adequate backup systems.
- + Equip yourself with the knowledge of cybersecurity guidelines, policies and procedures.

To assist our members with their cybersecurity exposures, Preferred offers the following services and support:

## PREFERRED RISK MANAGEMENT RESOURCE CENTER

Preferred's Risk Management Resource Center is available to members that have their EPLI coverages with Preferred and provides the following cybersecurity resources at no cost:

- + Unlimited access to cybersecurity experts by calling 877.568.6655 or by logging into the Preferred Risk Management Resource Center site.
- + Breach HealthCheck - Measurable data breach exposure and protection through instant feedback.
- + Robust privacy and security templates, including a customizable incident response plan (IRP).

## PROACTIVE CYBER SERVICES, AXA XL

Through Preferred's partnership with AXA XL, members have access to complimentary consultations and discounted services:

- + Digital Forensic Investigator Services through S-Rm - a two-hour strategic risk workshop covering threats, trends and insights to support your security maturity goals. Upon completion you will receive a complimentary incident response plan that can be tailored for your entity.
- + One-hour IR Readiness Assessment or Security Awareness Training through IronGate.
- + Data review and data mining through Integreon with access to a complimentary report through iScan (a scan of the network to identify where in the network protected information is present).
- + One-hour consultation calls with law firms and public relations companies.



## VECTOR SOLUTIONS ONLINE TRAINING

Vector Solutions online cybersecurity resources feature several courses with up-to-date lessons for browser, email, and password security to improve cybersecurity awareness. Courses offered at no cost to Preferred members include:

- + Cybersecurity Awareness for Employees: Classifying and Safeguarding Data for Corporate and Personal Use
- + Cybersecurity Awareness for Employees: End-User Best Practices
- + Cybersecurity Awareness for Employees: Security Awareness Essentials
- + Cybersecurity Awareness for Employees: Social Engineering

**For questions or to schedule your customized Cyber 101 training session please contact your Preferred Loss Control Consultant.**

The brief description of coverage contained in this document is provided as an accommodation only and is not intended to cover or describe all Coverage Agreement terms. For more complete and detailed information relating to the scope and limits of coverage, please refer directly to the Coverage Agreement documents. Specimen forms are available upon request.